During the Care Conference, you are welcome to ask questions or give us ideas about the care.

Sometimes it is hard to remember what you want to talk about. We suggest you take a moment to write down any questions or concerns.

Remember to bring this with you.

Questions or Concerns That I Have:

____________________________________
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Resident: ____________________

The next Care Conference is on:

Date:  ____________________
Time:  ____________________
Where: ____________________
Contact Number: ___________
What is a Care Conference?

A Care Conference is when we meet with the resident and his or her family. We believe the resident and family are important members of the care team. Together, we talk about the resident’s Care Plan and whether any changes are needed to meet the resident’s care needs. (The Care Plan is a written plan of what the resident’s needs and wishes are and how they are to be met.)

When do Care Conferences happen?

The first Care Conference is held about 6 to 8 weeks after the resident moves in. The Care Conference takes about 45 minutes.

After this, a Care Conference is held yearly. This Care Conference takes about 30 minutes.

We set the date of the Care Conference so that the resident, family, and care staff can plan ahead.

We invite you to come on that date.

Additional Conferences or family meetings can be held when needed.

Who is at the Care Conference?

Aside from the resident and family members, those that attend depend on the resident’s care needs.

Any of the following individuals may be present:

- registered nurse
- social worker
- occupational therapist
- physiotherapist
- pastoral care worker
- dietitian
- doctor
- pharmacist
- residential care aide
- clinical nurse leader

Each team member comes to give their input into the Care Plan.

What if I can not attend?

If family members want to attend, please call us and let us know if you are able to attend. If you are not able to attend on that day, please talk with the registered nurse about changing the date.

If the resident wishes to attend and is not able to attend, the registered nurse will look at changing the date.

If resident or family members cannot come at all, please talk to the registered nurse about what you would like to be discussed.